



A P E M

THE APEM QUALITY POLICY

APEM-Management has established four major objectives to ensure customer satisfaction:

- *product quality*
- *on-time delivery*
- *the development of products that meet customer requirements*
- *reactivity to those requirements*

The Quality Manager has been assigned the following responsibilities :

- *ensure the application of the quality management system*
- *control its efficiency and effectiveness*
- *collect the information allowing the Management to assess the relevance of this system and its permanent adaptation to the defined objectives.*

With all its personnel, APEM is totally committed to continuous quality improvement, including the protection of the environment.

Pierre RINGUE
Chairman & Chief Executive Officer

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